Greetings to all of our Codman friends. I am pleased to report that 2018 was one of Codman’s best years yet. This is largely due to a continual team effort. We thank our community, patients, Board, and our talented and dedicated staff for their support and commitment to our mission and vision. There’s way too much that happened over the last year to cover in this letter, but let me provide you some examples of what we’ve been up to below.

Codman has always taken a very holistic approach to health. This includes a focus on an individual’s fiscal and financial health. We were pleased to welcome Mayor Walsh to the opening ceremonies for the city-wide Earned Income Tax Clinic (EITC). Codman has been a long-term site for the EITC program, which offers pro bono tax return service to community members. This year we helped to return over $2M to the community, serving over 2,000 families! We understand that a person’s fiscal health has a real impact on physical and mental health and we are pleased to continue to provide this service.

We welcomed Congressman Joe Kennedy, Ill., to our public annual meeting where he spoke passionately about the work here at Codman and also the value that the health center community movement provides on a national basis to those most in need. He was direct and not afraid to hit the issues of the day head-on, including his statement that community health centers were the “antidote to the poisonous rhetoric across our airwaves.”

We are often referred to as a community center, largely because of the programming and commitment to our community. Our Dot Rx prescription program is a great example. Our providers write prescriptions for patients to use the services of our partners at The Daily Table, Heatheatworks, Outdoors Rx, and YMCA. This not only strengthens the fabric of our neighborhood through partnerships, but focuses on keeping our patients healthy and fit — a real win!

In the end it’s our clinical team and support staff who are providing the critical services to our patients that really set us apart. Medical practice evolves all the time, as do the needs of our patients and community. You can only effectively treat patients and serve a community if you are consistently assessing needs and responding in new and innovative, yet effective, ways. We are always trying to be innovative and cutting-edge to provide the best services available. We thank all of the different staff members at Codman for all that they do day in and day out to make us a place where our patients are healthy and cared for and our community thrives.

Thank you all for your continued support and care of Codman. We would not be who we are without all of you. We have some of the best providers in the area ready to take care of you.

We hope you will continue to support our efforts, and we welcome each of you to become more involved at the Health Center. Why not join us under the tent at our annual gala — Man of Boston Cook for Women’s Health on October 5th (www.manofBoston.com), attend our annual meeting, or join us at one of our many community-based events? There’s always something new and exciting happening at Codman!

With gratitude,

Sandra Cotterell, CEO
**PATIENTS & VISITS**

**IN 2018, WE SERVED**
- **22,630 UNIQUE PATIENTS**

**IN 2018, WE RECORDED**
- **113,265 PATIENT VISITS**

**IN 2018, THE AVERAGE PATIENT VISITED**
- **5 times**

**DURING OUR REGULAR BUSINESS HOURS, WE RECORDED A VISIT EVERY**
- **2 min.**

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"I always have very good experiences with every one of my health care professionals at Codman Square Health Center. I appreciate the positive interaction with the staff. They are very friendly and professional.”

LETHA G.

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**FINANCIALS**

- **REVENUE**
  - **$37,203,154**

- **NET PATIENT SERVICE**
  - **$29,750,534**

- **GRANTS & CONTRACTS**
  - **$6,711,589**

- **RENT & OTHER**
  - **$665,531**

- **IN-KIND CONTRIBUTIONS**
  - **$71,500**

**OPERATING EXPENSES**
- **$37,237,351**

**CLINICAL CARE**
- **$23,162,400**

**OTHER CLINICAL EXPENSES**
- **$4,004,482**

**MENTAL HEALTH**
- **$2,268,883**

**DENTAL**
- **$3,196,864**

**EYE CARE**
- **$1,285,756**

**COMMUNITY SERVICES**
- **$2,216,667**

**CODMAN SQUARE HEALTH & EDUCATION CENTER**
- **$1,244,289**

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**INCOME/INSURANCE STATUS**

**FOR PATIENTS REPORTING INCOME:**
- **92.88%** 200% of the Federal Poverty Level
- **80.42%** 100% of the Federal Poverty Level

**70%** OF OUR PATIENTS ARE EITHER UNINSURED OR ON GOVERNMENT-ASSISTED INSURANCE PRODUCTS

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**DIAGNOSTIC INFORMATION**

**OUR PATIENTS LIVE WITH:**
- **HYPERTENSION**
  - **21.21%**

- **OBESITY**
  - **20.45%**

- **OVERWEIGHT**
  - **10.16%**

- **DEPRESSION**
  - **10.8%**

- **TYPE 2 DIABETES**
  - **8.41%**

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**Where Our Patients Live**

- **DORCHESTER**: 11,472
- **HYDE PARK**: 4,058
- **MATTAPAN**: 2,566
- **ROXBURY**: 1,100
- **RANDOLPH**: 1,058
- **BROCKTON**: 910

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**Demographics**

- **60% FEMALE**
- **40% MALE**

- **89.73% BLACK/AFRICAN AMERICAN**

- **8.59% HISPANIC/LATINO**

- **94.83% ANY RACIAL OR ETHNIC MINORITY GROUP**

**Race &/or Ethnicity**

- **ONE IN FIVE PATIENTS (20.59%) IS BEST SERVED IN A LANGUAGE OTHER THAN ENGLISH**

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**Types of Visits**

- **67.72% MEDICAL**
- **11.48% DENTAL**
- **9.09% MENTAL HEALTH**
- **4.8% VISION**
- **2.76% OTHER PROFESSIONAL SERVICES**
- **2.1% ENABLING SERVICES**
- **2.06% SUBSTANCE USE**

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**IN 2018, WE SERVED**

**WHERE OUR PATIENTS LIVE**

**IN 2018, THE AVERAGE PATIENT VISITED**

**DURING OUR REGULAR BUSINESS HOURS, WE RECORDED A VISIT EVERY**

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**LETTER FROM THE CEO**

Greetings to all of our Codman friends.

With gratitude,

Sandra Cotterell, CEO
EXECUTIVE TEAM

Sandra Cotterell,  
Chief Executive Officer

Ivette Arias,  
Chief Human Resources Officer

Yi Jung,  
Chief Financial Officer

Anthony Stankiewicz, Esq,  
Chief Advancement Officer  
& Chief of Staff

Philip Severin, MD,  
Chief Medical Officer

Byron Byfield,  
Chief Information Officer

Tarsha Weaver,  
Chief Operations Officer

BOARD OF DIRECTORS

Codman Square Health Center has a thirteen-member board of directors comprised of eight men and five women. Many board members are patients at the Health Center and reflect our diverse population. In fact, 11 members live or work in CSHC’s service area. In addition to community representation, the Board represents various professions including education, legal, business, finance, environment, human resources, religion, and healthcare.

Robert MacEachern,  
President

Ardis Vaughan,  
President-Elect

Rev. Ejobudike “Ego” Ezedi, Jr.,  
Chair of the Board

Thabiti Brown,  
Clerk

Katherine Bowes

Charles O’Hara

Isaac Colbert

Emmett Schmarsow

Rev. Garvin Warden

Sandra Warren

Stephen Weymouth, Esq

637 Washington Street, Dorchester, MA 02124
617-825-9660

To learn more about our services or to make a donation, please visit www.codman.org

Codman Square Health Center commits to: 1. Offer discounted fees for patients who qualify; 2. Not deny services based on a person’s race, color, sex, national origin, disability, religion, sexual orientation, gender identity, inability to pay.

ALL PHOTOS BY CHARLIE GUERRA