

2016

Annual Report



Exceptional
Health Care
+ so much **more**



Codman Square
Health Center



+919 Interactions connecting patients with basic resources including housing, utilities, employment & more through our Resource Connector.

+26 Internships at the Health Center featuring our partner Codman Academy Charter Public School students

+12,000 community members attended an event or program in one of our facilities led by a partner or approved community organization.

+3rd Consecutive Year Named One of the Top 100 Women-Led Businesses in MA by The Commonwealth Institute

+109,375 Total Visits in 2016



Codman Square Health Center continues to build upon our exceptional health care, while offering so much more to our patients. With a vision of equitable and holistic health care, Codman uses an advanced Patient Centered Medical Home model alongside numerous community and clinical partnerships to provide the community with an engine of healthy living.

In a year of much transition throughout the organization, the largest project Codman took on was upgrading our electronic health record (EHR), and its corresponding practice management software, to the OCHIN Epic system, a community health center focused EHR system. Epic went live on February 23, 2016 and the new technology presented a variety of challenges and opportunities throughout the year, all working toward a more secure and efficient system for patients to access care.

In 2016, Codman became a leader in integrating specialty services into the primary care setting. Increasing access to important services that patients may not receive if it requires a separate appointment date, integrated services now include Behavioral Health, Substance Use, Nutrition and Dental. With the help of advanced screening tools the process has become seamless. And most importantly, integrated care is patient-centered – the patient receives the

service at the time the patient needs through a warm hand-off from primary care to the specialist – further strengthening our patient centered medical home model.

Expanding even more on our clinical services, thanks to funding from Massachusetts Department of Public Health, CDC, HRSA, and Boston Public Health Commission, in 2016 Codman Square Health Center began a walk-in HIV and STD clinic, the X-Clinic, operating out of our Urgent Care Department. Open four days a week, the expanded access to sexual health testing and resources enabled Codman to test and treat 399 walk-in patients during 2016. Codman also began offering integrative medicine consultation visits in September. Integrative medicine takes the best of what traditional western medicine has to offer and combines it with the most effective complementary therapies available including yoga, massage, acupuncture, herbal therapy, meditation and more.

Codman's Gold LEED Certified facility also received a facelift in 2016, with new wayfinding and regulatory signage filling out the expansive facility. Some additional upgrades were made, including a redesigned staff dining area with healthy vending machines, and a gorgeous patio terrace on the second floor overlooking Norfolk Street.



+ One of Boston's Best Events

Men of Boston Cook for Women's Health continued its run as one of Boston's best food and wine events, this year being named a Top 10 Can't Miss Event in October in Boston by Zagat. Raising over \$200,000 in support of women's health programs, the 19th annual Men of Boston event brought over 1,000 visitors to Codman Square to see the work being done to care and transform our community.

+ Robust Residency & Training Programs

As one of the leading community health centers combining our vision of health care and education to transform communities, Codman trains the health care providers of the future. In 2016, Codman was home to 53 medical, dental and psychiatric residents between our Family Medicine, Internal Medicine, Pediatric and Adolescent, Dental and Behavioral Health Departments. Additionally, 54 medical, nursing, medical assistant, dental, and social work students participated in either a rotation, intern/externship, or elective during 2016.



+ Codman Academy Partnership

Our unique partnership with Codman Academy Charter Public School provides unique opportunities to expose high school students to the health care field, and to connect students to valuable services many do not have access to receive. In 2016, 26 Codman Academy students were able to participate in an internship at the health center, and 362 students between the upper and lower school received a combination of dental hygiene education, dental screening and vision screening.

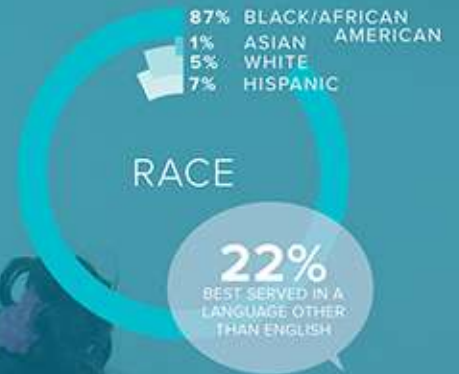
+ Leading with Behavioral Health Integration

In the summer of 2016, Luis Caraballo, PsyD was brought on as Senior Director of Behavioral Health, bringing a wealth of expertise in the field of integration. Codman also received two grants that continued expansion of integrated services: (1) HRSA's Substance Abuse Service Expansion Grant which resulted in the expansion of integrated alcohol and drug counseling in primary care and (2) the Smith Family Foundation's TEAM UP grant which helped expand integrated BH services for pediatric patients. As a result of this ongoing work, Codman finished 2016 by becoming one of the first practices in the state to achieve PCMH PRIME certification from the Massachusetts Health Policy Commission.

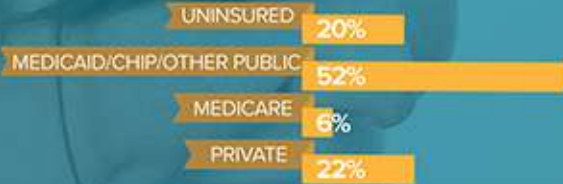


+ Unique Wellness & Fitness Partnerships

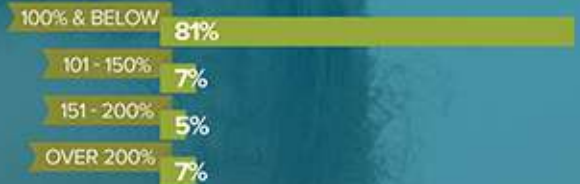
Our Wellness & Fitness Center located at 450 Washington Street is home to Daily Table, a non-profit grocery store, Healthworks Community Fitness, a non-profit women and children's fitness center, and our annual Free Tax Clinics in partnership with Boston Tax Coalition, which in 2016, returned \$1.8 million to low-income residents of our community. This unique home to these holistic and preventative services serves to develop a deeper culture of health throughout the neighborhood.



INSURANCE



FEDERAL POVERTY LINE (OF REPORTED PATIENTS)



109,375 TOTAL VISITS



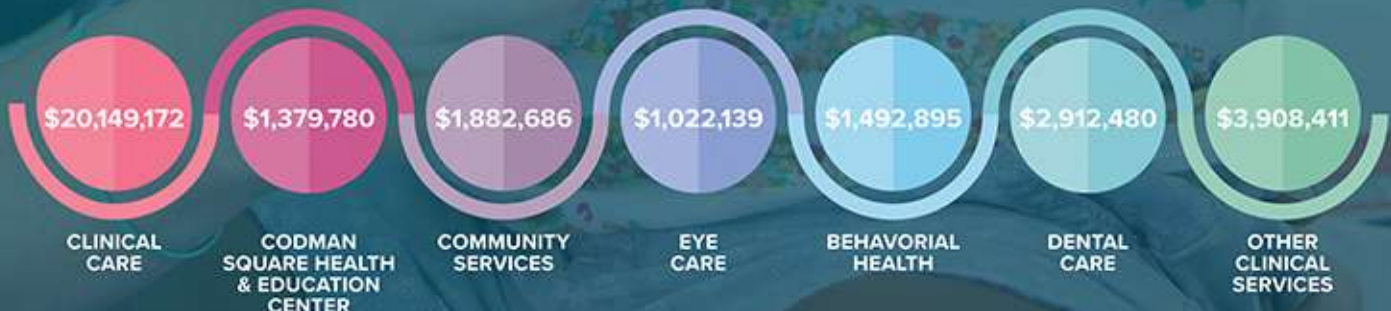
FINANCIALS

Combined Statements of Activities
For the fiscal year ending September 30, 2016

REVENUE \$33,506,880



OPERATING EXPENSES \$32,747,563



CHANGE IN NET ASSETS **\$759,317**

Codman Square Health Center

BOARD OF DIRECTORS

Codman Square Health Center has a 13-member Board of Directors comprised of eight males and five females. Many board members are patients of our Health Center and reflect our diverse population. In fact, eleven members live or work in CSHC's service area. In addition to community representation, the Board represents various professions including education, legal, business, finance, environment, human resources, religion and healthcare.

- Rev. Garvin Warden, *President*
- Robert MacEachern, *President Elect*
- Ardis Vaughan, *Treasurer/Vice President*
- Thabiti Brown, *Clerk*
- Katherine Bowes
- Julia Charley
- Isaac Colbert
- Rev. Egobudike ("Ego") Ezedi, Jr.
- Charles O'Hara
- Emmett Schmarsow
- Marva Serotkin
- Sandra Warren
- Stephen Weymouth, Esq

MISSION

To serve as a resource for improving the physical, mental and social well-being of the community.

VISION

Codman Square Health Center is our community's first choice for comprehensive, holistic, and integrated services and empowers individuals to lead healthy lives and build thriving communities.

VALUES

PATIENT

Our patient is the center of the care team.

COMMUNITY

The well-being of the individual is deeply connected to the health of the community.

STAFF

We are a diverse, empowered, and prepared workforce.

ADVOCACY

We advocate for responsive policies and resources to address health disparities and promote health equity.

INNOVATION

We promote a culture of innovation that has measurable and sustainable impact.

PARTNERSHIP

We build and sustain diverse partnerships.

637 Washington St.



Codman Square
Health Center

637 Washington Street
Dorchester, MA 02124
617-825-9660

EXECUTIVE TEAM

- Sandra Cotterell, *Chief Executive Officer*
- Heidi Crim, *Chief Nursing Officer*
- Debbie Hilton-Creek, *Chief Human Resources Officer*
- Yi Jung, *Chief Financial Officer*
- Danny MacNeil, *Chief Information Officer*
- Philip Severin, MD, *Chief Medical Officer*
- Anthony Stankiewicz, Esq, *Chief Advancement Officer and Chief of Staff*
- Tarsha Weaver, *Chief Operations Officer*

To learn more about our services or to make a donation, please visit www.codman.org



Codman Square Health Center commits to: 1. Offer discounted fees for patients who qualify; 2. Not deny services based on a person's: race, color, sex, national origin, disability, religion, sexual orientation, gender identity, inability to pay.

